

# Landlords get better protection with **Zero Deposit™**

Guaranteed six weeks' security and you don't pay a penny.

Get started today at [www.zerodeposit.com](http://www.zerodeposit.com)

**Zero Deposit is on a mission to make renting:**

## **Easier**

### **Say hello to a world of great renters**

By removing the barrier of a traditional cash deposit, you open up a whole world of trustworthy tenants ready to move in right away. All tenants have to pass thorough reference and credit checks, so you remain in control of who moves into your property.

## **Faster**

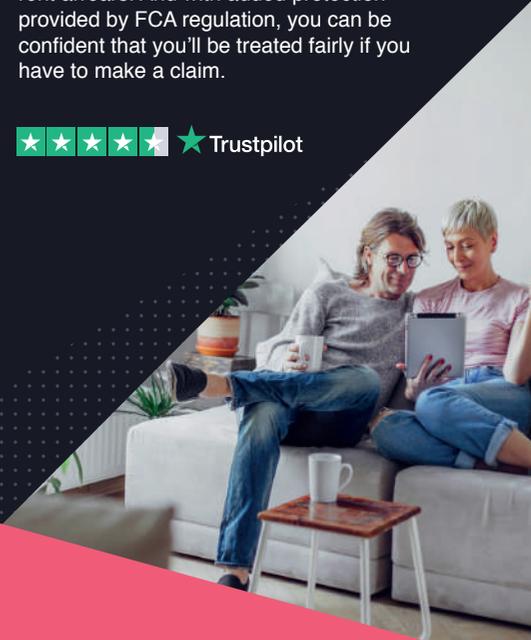
### **Get claims moving as soon as your tenants move out**

Any issues after the tenants moved out? Let us know. Our claims process involves The Dispute Service (TDS) so you'll get the same fair outcome as with a cash deposit. If your claim is found to be successful, we will pay you within two working days of receiving bank details.

## **Fairer**

### **Greater peace of mind**

Zero Deposit doesn't mean zero responsibility. Get your new tenants moved in fast, safe in the knowledge you're protected for up to six weeks' rent against damage and rent arrears. And with added protection provided by FCA regulation, you can be confident that you'll be treated fairly if you have to make a claim.



# How it works

## 01

### Tenants purchase your Guarantee

Tenants pay for the guarantee for your property, at no cost to you, which provides you with six weeks' deposit cover.

## 02

### Disputes and claims

Raising a claim is simple, with disputes sent to The Disputes Service (TDS) for expert evaluation and approved claims paid out within two working days of receiving bank details.

## 03

### The tenancy ends

At the end of the tenancy if there is no claim from you for damage or unpaid rent, the Guarantee simply expires.

### Ready to start?

Tell your agent you want to get started with Zero Deposit™ or visit [www.zerodeposit.com](http://www.zerodeposit.com)

## Your questions, answered

### What if a tenant challenges a claim?

We encourage settlement by negotiation, but if a tenant disagrees with your claim, we assign the claim to TDS - our expert evaluation partner.

### What's covered by the Guarantee?

Your Zero Deposit Guarantee provides cover for up to six weeks' rent for any unpaid rent or other financial loss covered by your tenancy agreement.

### My claim is successful, when will I be paid?

Once a claim has either been agreed with the tenant or awarded by TDS and we have your bank details, we will pay you or your agent within two working days.